



Shared Services

Dates:

From Sep 12, 2012 to May 11 2012

Venue:

Dennett House, 11 Middle Street, Taunton, Somerset, TA1 1SH

Description:

Day 1: 12 September 2012
Day 2: 19 September 2012

The Shared Service Architect's Programme is part of the national Postgraduate Certificate in Shared Services. Following the success of the taster session at the SW Councils Shared Service Conference in November 2011 we are putting on the programme in the region for Members and Officers who will be involved in shared service activity in 2012.

Day 1 provides updates on the regulations and technical issues that will impact on shared services projects during 2012. Day 2 builds on this and provides 40 tools, techniques and templates for building trust and shared vision between partners in public sector shared services.

Attendance at this event will also give you:

- Partial exemption from the first module of the **Postgraduate Certificate in Shared Services** (delivered by Canterbury Christ Church University)
- Points towards Shared Service Practitioner status
- 12 month subscription to The Shared Service Architect's Magazine
- Reference material, notes and checklists
- Access to the SSA online library of shared service documents

Aim:

A two day taught programme to build your skills as a shared service practitioner.

Content:

- Understanding the history
- The statutes and legal vehicles that impact on shared services
- VAT issues and resolutions
- Trade Union engagement, TUPE and secondments
- Harmonisation of terms and conditions
- Data protection
- The G-Cloud
- Managing shared service documentation
- The five step trust and vision journey
- Building a shared vision

For full details of the seminars' content, please download the leaflet under "Related Courses" in the right hand column.

TRAINING DETAILS

Course Ref:
LG/12/786

Closing Date:
01/08/2012

Course Administrator:
For all enquiries please email
training@swcouncils.gov.uk or
call 01823 270101

Related Courses:

[Shared Services Leaflet](#)

*"I wish I had done this course
12 months ago!"*

*"Thank you for the tools that
will help the process and are
not difficult to use"*

*"You provided a positive
approach to finding solutions
in shared service projects"*

CPD: 12 hours

Member Organisations: £610
Associate Organisations: £630
Non-Member Organisations:
£650

*(All prices subject to VAT.
Discounts for multiple
bookings may apply)*

