



Managing Performance in a Local Authority Area

Date:

Course Duration:

1 day

Venue:

Dennett House, 11 Middle Street, Taunton, Somerset, TA1 1SH - this course can also be delivered on an in-house basis

Description:

This event is for any officer working in Local Government who needs to gain an understanding of strategic performance management and how it can be used to drive service delivery and outcomes as well as accountability and improvement. Some experience of strategic performance management may be helpful prior to attending.

Aim:

At the end of this course, delegates will understand the key elements of strategic performance management and how it can be developed and shaped in a local government organisation. It explores the challenges authorities face becoming more locally accountable as devolution unfolds. Delegates will be able to understand what makes it effective, consider some of the tools available and be brought up to-date on emerging policy.

Content:

- A strategic performance management framework for localities
- The unfolding policy landscape
- Performance management tools and top tips
- VFM Benchmarking
- Public accountability and transparency
- Performance management in partnership

TRAINING DETAILS

Course Ref:

LG/14/982

Course Administrator:

training@swcouncils.gov.uk or
call 01823 270101

Related Courses:

- [Committee Administration](#)
- [Managing Performance in a Local Authority Area](#)
- [Local Government Structure](#)
- [Political Awareness](#)

"I found the course interesting, enjoyable and valuable, both personally and professionally"

"The tutors were excellent, amazing and inspirational"

Member Organisations: £160

Non-Member Organisations:
£200 (All prices subject to
VAT. Discounts for multiple
bookings may apply)

