

Fay Edwards

Fay Edwards is Head of Learning and Development (L&D) at South West Councils and is responsible for identifying current and future development needs and designing solutions to provide a diverse range of learning events for people who work in local government. Fay is also one of the South West Councils' assessors for the Charter for Member Development.

Previously, Fay worked as a Programme Manager and Lecturer in a Further Education College where she taught adult learners on professional development programmes and was responsible for commercial, full-cost learning to local businesses and encouraging positive attitudes to support open and flexible learning.

Fay is our Lead IQA and also conducts Quality Assurance audits on training providers for ILM and Pearson (formerly Edexcel) as an EQA, visiting schools, colleges, universities and training providers to provide advice and support on quality matters and to ensure standards are maintained for a range of qualifications from level 2 to 7, including NVQs, VRQs, BTECs, Apprenticeships and non-regulated programmes.

Projects Fay has been involved in with Local Authorities across the South West include: a review of L&D activities for a workforce across two councils, designing senior management team Away Days, designing bespoke leadership and management development programmes, devising corporate L&D plans, implementing and rolling out an e-learning system, advising on Councillor Development programmes, introducing the South West Coaching & Mentoring Pool, authoring and instructional design of online material and facilitating an ongoing staff consultative panel.

Fay is also accredited to deliver GC Index® a development tool that assesses how everyone can make a transformational 'Game-Changing' impact within their organisation.

Fay is a member of ILM, Society for Education & Training and Association for Coaching.